

Operating Room Turn-Around-Time

Problem

Eleven percent (11%) of Reconstructive cases in the Operating Room (OR) have a turn-around-time of less than 20

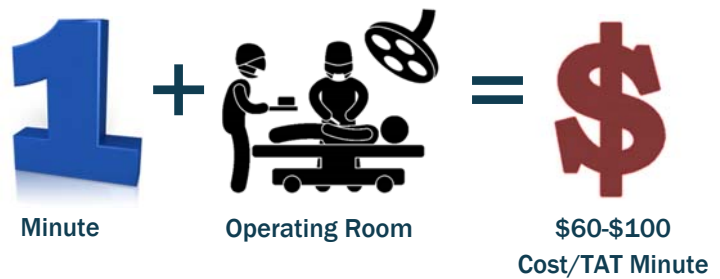


Hospital Client's
Average OR TAT
(Plastics Only)

vs



95th % National
Benchmark
(Plastics Only)



Solutions

Six week concentrated analysis of the flow led to the following improvements:

- Enhanced communication with wireless voice-com technology
- Implemented a 10-minute TAT warning alert
- Standardized Roles and Responsibilities
- Standardized scripting for warnings
- Defined the flow during OR turn-around
- Streamlined post-op documentation process
- Improved Pre-op checklists
- Centralized location of preference cards
- Monitored turn-around-time weekly
- Assigned ownership of process flow

Results

